

house, a system supported production control as well as an improved order processing.

The new LRU logistics offer a number of major advantages for customers of Lufthansa Technik and Lufthansa Technik Logistik Services. Besides enabling a faster and more accurate processing of requests, the new logistics design helps to avoid mistakes and misunderstandings. Subsequently, the contractual service requirements will be met more effectively.

A win-win situation

This means that the MRO provider and its subsidiary that specializes in aviation logistics are now able to align the pool inventory more closely to the requirements of their customers.

Prof. Dr.-Ing. Dominik Matt, one of the leading logistics experts in Europe, attended the development and realization of the concept. He says: "Having realized this advanced concept, Lufthansa Technik and Lufthansa Technik Logistik Services are not only offering its customers unmatched performance, but they also underline the claim of being the industry leader in aviation logistics and in material supply."

The new facility was formally commissioned at an official opening in March 2014. Customers of Lufthansa Technik and Lufthansa Technik Logistik Services now have a powerful tool available for fulfilling their respective service promises, truly enabling "smart moves" for "more mobility".

For more information:
www.ltls.aero



Complete transport logistics for SWISS

Swiss International Air Lines (SWISS) has entrusted its entire spare parts logistics to Lufthansa Technik Logistik Services. The aviation logistics specialists will take over all transport services for SWISS everywhere in the world, including standard transports and special services such as the transport of aircraft engines.

// Under a long-term agreement, Lufthansa Technik Logistik Services as the aviation logistics specialist in the Lufthansa Technik Group will also take on the local handling of material supply at the airline's hub in Zurich as well as at the airports in Basel and Geneva, encompassing packing, customs clearance, shipping and documentation. Moreover, the company will serve as the hazardous goods officer for SWISS and is responsible in that capacity for the production of hazardous goods documents.

"We anticipate that the support we receive from Lufthansa Technik Logistik Services will significantly improve the performance of our material supply processes and ensure greater transparency in the transport chain. We expect to benefit from a less expensive cost base as well as synergies from the Lufthansa Group," says Peter Wojahn, Chief Technical Officer at SWISS. "We are very pleased that SWISS has entrusted us with the job of bundling all the transport services it needs into a seamless concept," adds Andreas Meisel, Managing Director of Lufthansa Technik Logistik Services. "In this context, our Transport Management service delivers genuine added value."

Lufthansa Technik Logistik Services relies on its Logistics Control Tower (see page 22) to ensure the optimal management of all transports via its flow control product. The Logistics Control Tower enables SWISS to maintain a complete overview and the control over its material flows, both between its own sites worldwide and from material suppliers and repair shops to the SWISS sites in Switzerland. Lufthansa Technik Logistik Services' Flow Management team controls and monitors all the transport services provided to SWISS, serving as a central contact 365 days a year around the clock for all the affected areas at the airline, from purchasing to routine logistics to emergency logistics (Aircraft on Ground). In addition, SWISS is now using the Lufthansa Technik Logistik Services tracking platform L/track- ing for maximum transparency. //



Signing ceremony with SWISS: Peter Wojahn, Chief Technical Officer of SWISS (sitting left), and Andreas Meisel, Managing Director of LTLs (sitting right), with staff of the two companies.