

# Easy IT system for warehouse management

**Lufthansa Technik Middle East Services (LTMES)** in Dubai is the first user of the new self-explanatory warehouse management system “web.control” from Lufthansa Technik Logistik Services (LTLS). The new software was installed at the beginning of March.

“Many smaller airlines are still using paper or Excel tables to manage their inventories,” says Dr. Maik Speel, Head of Service Centers Logistic Solutions at Lufthansa Technik Logistik Services. “Extensive and complex software solutions are much too expensive and tend to discourage customers rather than increase their appetites for logistics.” And so the idea to develop a warehouse management system for small to medium-sized companies was born.

## Self-explanatory software

The software is self-explanatory and primarily works with picture elements so that employees can get to grips with it quickly and reliably on site. It is used primarily to document goods receipt and goods output. As much data as possible is generated automatically from the master data in goods receipt. The goods receipt document and what is called the PickSlip, which contains all of the information for the physical storage, are then provided online for printing from the system. The packaging unit can be selected additionally in the case of goods output, while the shipping documents are then also available online, thus allowing the overall process to be completed more quickly and easily.

“Other features can be purchased additionally like in a modular system,” explains Laura Andersch, project employee at Logistic Solutions. “This is therefore a management system for inventories that indicates when stocks have fallen below a



Self-explanatory picture elements facilitate use of the new web.control warehouse management software.

critical level. Inventory management can be used to manage the entire inventory. The storage compartment view indicates the utilization of the storage bins in the warehouse.”

“web.control” is a stand-alone solution, which means that connection to an expensive system landscape is not necessary. The data is made available in a cloud and can therefore be accessed from all Internet-enabled laptops, even from smartphones or tablets. The customer dials into the Internet via a link using a password and can access his or her inventory as well as perform all warehouse operations and shipping activities.

The new software is primarily suitable for customers who currently only use basic IT support or proprietary developments. In addition, the new warehouse management system is also to be offered to new customers as a supplementary component to reduce logistics costs. ☺

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